



October 18, 2006

Re: 1270/ 2270 HARDWARE PLATFORMS

Please note that issues with units not entering program mode, transmitter programming or performing a system reset may be due to the hood pin switch being open. (Grounded) Models potentially affected include the 1270, 2270, 3265, 3270, 4265 and 4270 series. At the moment this does not seem to affect all units and closing the hood before programming will resolve this issue.

In the past this issue was most commonly caused by having the brake wire connected to 12volts constant rather the switched output to the taillights. Please forward this information between you support staff and to your dealers.

Please feel free to contact me if you have any questions or concerns.

Thank you,
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